

Welcome and Opening

Thank you for joining us today

Ian Radley
Director of Gas System Operations



Who will be speaking?

Chris Logue
Head of Markets



Joshua Bates
Commercial Team
Manager



Phil Hobbins
Commercial Manager



Nera Lenden

Customer & Stakeholder Lead



Logistics



Should last for approximately about 60 min



Questions and polling via slido.com #GT2





All callers will be placed on mute



We will circulate the slides and a recording of this webinar

Agenda

1. A challenging energy landscape

2. The code change process

3. Navigating change

4. Case Studies



Factors Impacting Gas Market

Russia sanctions: Can the world cope without its oil and gas?

By Jake Horton & Daniele Palumbo
BBC Reality Check

Russian forces launch full-scale invasion of Ukraine

Putin approves 'special military operation' as Russia launches an invasion of Ukraine by land, air and sea.

UK Grid Turns Screws on Industry to Cut Winter Gas Use

- National Grid is meeting with local gas grids on Thursday
- Plan is to try an option contract to increase participation







The impact of coronavirus (COVID-19) and the global oil price shock on the fiscal position of oil-exporting developing countries

30 September 2020

Gas market to see 'continued volatility' as UK exposed to global trends

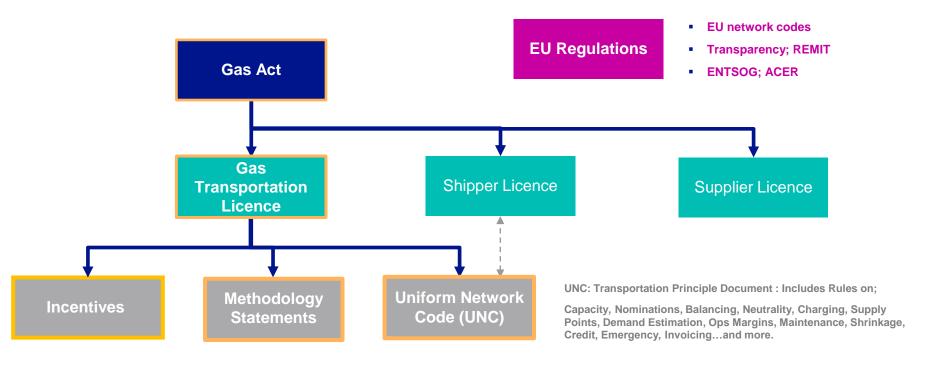


0799 - UNC arrangements for the H100 Fife project (100% hydrogen)

National Grid asks for emergency permission to pump more gas to Europe now so they can hold back sending gas this winter if Putin turns off the taps

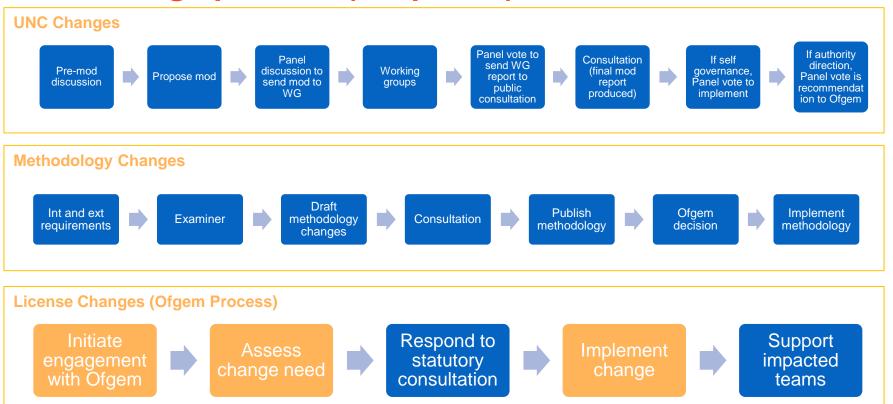
· National Grid requests urgent increases to the Norfolk-Balgzang gas pipeline

Where do the Market Rules sit?





Code change process (simplified)



Context – it is important to understand who our audiences are and what they want

Code Experts

- High level of detail
- Legal language
- Interesting and clever solutions
- Commercial positions

Trade associations and user groups

- Conceptual / theoretical customer service excellence
- Members of trade associations to be happy
- To challenge us

Materially affected parties

- Favourable commercial position
- Simple language
- Time to get on board with change

Public / media / others (new)

- Reassurance
- Things to talk / write about
- Information



Navigating Change Successfully

Start with 'why' is there a good case for change



- Regulator's priorities
- Operational Issues
- Market issues
- Stakeholder issues/ feedback
- Gas Markets Action Plan outputs
- and more!



Robust Analysis to underpin our proposals / responses



from small refinements to larger scale disruption

Evaluating Options

- Stakeholder impacts
- Market impact
- Discrimination
- Consumer impact
- Operational impacts
- Incentive impacts
- System impacts
- Legal requirements



- Integral throughout
- Engage across all customer and stakeholder groups
- Supporting industry understanding
- Panel vote
- Urgent Modification
 - When quick changes are needed (to mitigate a significant risk)
 - Can be (depending on the license) exempt from consultation





13

July 2022 Snapshot

We are focused on achieving the right outcome for the UK, consumers and GT, with a specific drive to bring customers & stakeholders along on the journey...

What we do well / What we've already done...

- Regarded as experts and "go to" people for the industry (consistent theme from formal and informal feedback)
- Implemented inclusion of consumer benefit/impact into every code change (gas and electricity)
- Strong customer and stakeholder feedback through formal scoring.
- Strong individual relationships built over time opportunity to utilise more effectively
- Increased engagement outside of formal meetings e.g. webinars with industry or 1:1's.

Focus areas...

- Explaining context and rationale for changes including consumer value, technical requirements and impacts, embed a process for lessons learnt
- Exec summary of all proposed code-modification, intended for all audiences
- Consider and articulate consumer, customer and stakeholder perspective
- Simplify the nature of proposed code modifications including timeline restrictions
- Targeting of communications, tailoring to specific audiences.

Quick Poll

If there is one thing you would ask Gas Transmission to focus on in the Market Change space, what would it be?

On the horizon

We have an extensive forward looking programme:

DSR MkII

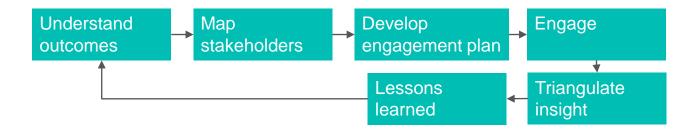
National Grid

- Non-Tx charging (UAG charges)
- Mod Shorthaul disruption
- Milford Haven risk management summer 2023
- Winter 2023 framework changes, storage, LNG
- GSMR review landing / conclusions (uncertain timescale)
- Future of code governance (sharing best practice)

We will continue to follow our C&S engagement strategy and seek to:

- Articulate drivers for change
- Give industry ample opportunity to engage
- Target specific groups if we feel they are not engaging with something that will effect then
- Manage expectations
- Protect the consumer whilst appreciating the commercial drivers of our customers.

We will continue to follow our outcomes focused engagement approach:



Case Study 1: Gas Quality Review





Case Study 1 – Gas Quality Review

The GS(M)R Review proposes to widen the UK quality specification

Some terminal operators & other upstream parties would benefit

Power station operators expressed concern about the need to adapt plant

How do we respond to be a fair partner to all?





Case Study 1 – Gas Quality Review

You said...

...We did

Implement only at entry points that need it

Aligned our implementation plans to be consistent with this approach

Where on the network might different gas quality arise?

Conducted network penetration analysis under different flow scenarios and presented to industry

Improve data transparency

Initiated a project to examine how more gas quality data can be made available to industry

Continental impacts should not be a barrier to implementation

Engaged with EU TSOs and interconnector operators to understand change requirements and form a plan

Case Study 2: Gas DSR





Case Study 2: Gas Demand Side Response (DSR)

We continually review the mix of **tools and notifications** we have to balance the network if supplies become tight

Gas DSR can be beneficial in this context

DSR enables **large consumers** to offer to reduce their demand via their shipper/supplier during the build up to a gas supply emergency, in return for a **payment which they define**

No offers were received during the 'Beast from the East' in 2018 but the **market context** was different

Ahead of this winter, **industry agreed** that **reforms were needed** to stimulate this market





DSR Reform: Engagement Approach

Engagement activities

I&C shippers
and large
consumer
associations
to explore
problem
statement

June-22

Fransmission
Workgroups
Ind consumer
sessions to
inform
proposals

July-22

DSR questionnaire completed

August-22

large industrial consumers and associations to explain reform proposals

September-22

Presentation
to Major
Energy Users
Council to
explain

October-22

industry webinar to explain reform implementation proposals and next steps

November-22

Key milestones Consultation closed

The closed to the close

★ Ofgem

approval

Implementation activities

Gas Transmission

22

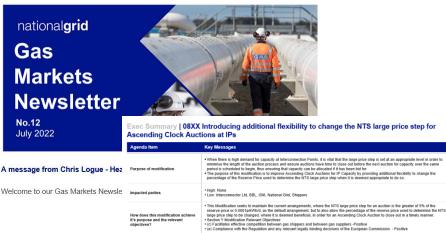
How can you get involved?

- Industry change on a page
 - Purpose | Background | impacted parties | governance | sponsors
 | dates | GT lead | further details | monthly
 - https://datacommunity.nationalgridgas.com/key-documents/gas-ops-forum-2019/oct-22-forum
- Gas Markets Newsletter
 - Team updates | mod updates | key engagements | market
 strategy | code change | charging | Gemini | quarterly
 - Ashley.adams@nationalgrid.com
- Joint Office formal consultations
 - enquiries@gasgovernance.co.uk
- ENA distribution lists
 - regulation@energynetworks.org



Lover bills than would otherwise be the case. The Modification promotes the booking of IP Capacity according to the desired profile by reducing the risk of Shippers being unable to obtain capacity for the chosen capacity period due to auctions timing out, with the resulting benefits passed on to end consumers.

This modification has been submitted as a self-covariance Modification with the removal that if the cent in NTS/TMS Windowswell for 2 modification with the removal that if the cent in NTS/TMS Windowswell for 2 modification.





Future Webinars

| Event Name | | Date / Time | Presenters |
|---|---------|---------------------------------|--|
| Facilitating Commercial & Regulatory Change | Sign Up | Tuesday 29th November @ 09:30 | Ian Radley, System Operations Director |
| Sustainable Construction | Sign Up | Wednesday 30th November @ 09:00 | Mark Lissimore, Construction Director |
| Accessing Energy Data | Sign Up | Thursday 1st December @ 11:00 | Mark Lissimore, Construction Director |
| Operating the Network | Sign Up | Friday 2nd December @ 13:00 | Ian Radley, System Operations Director |
| Blending | Sign Up | Monday 5th December @ 10:00 | Tony Green, Hydrogen Director |
| Transitioning to 100% | Sign Up | Tuesday 6th December @ 11:00 | Martin Cook, Commercial Director |
| Hydrogen Regulatory Framework | Sign Up | Wednesday 7th December @ 12:00 | Tony Nixon, Regulation Director |
| Monitoring and Mitigating Methane Emissions | Sign Up | Thursday 8th December @ 13:00 | Steven Vallender, Asset Director |
| Future of Heat | Sign Up | Friday 9th December @ 13:30 | Tony Green, Hydrogen Director |
| FutureGrid - Progress Report | Sign Up | Monday 12th December @ 14:00 | Tony Green, Hydrogen Director |
| Innovation | Sign Up | Tuesday 13th December @ 13:00 | Tony Green, Hydrogen Director |
| Driving a Positive Environmental & Community Impact | Sign Up | Wednesday 14th December @ 10:00 | Jake Tudge, Corporate Affairs Director |

What next?



You will receive the recording and material from today's session



If you have any further questions or would like to discuss anything specific please get in touch with nera.lenden@nationalgrid.com



Feedback is important to us, therefore if you have not already taken part, we would like to put you forward for a survey

Thank you for joining us

